

Field Lift Pro System Limited Warranty Policy

Applies to the original purchaser of a new Field Lift Pro System

Field Lift Pro (“FLP”) stands behind the quality and workmanship of the Field Lift Pro System. This Limited Warranty applies to the original purchaser of a new FLP System and begins on the date of delivery. Coverage is limited to the serial-numbered unit or units identified below.

Original Purchaser		Date of Delivery	
System / Order No.		Recorded By	
Serial Number(s) of Covered Unit(s) — list each lift; unused lines may be left blank.			

1. Six-Month Comprehensive Warranty

For six (6) months from the date of delivery, FLP warrants the Field Lift Pro System against defects in materials and workmanship under normal and intended use.

During this period, FLP will, at its discretion, repair or replace covered defective components and provide or pay for reasonable labor required to complete an FLP-authorized warranty repair.

Components covered during this six-month period include, but are not limited to:

- Hydraulic pump and power unit
- Hydraulic valves and manifolds
- Electrical controls, switches, wiring, and remote-control components
- Hydraulic hoses and fittings
- Other FLP-installed components not specifically covered under another warranty period below

Travel and freight. During months 1–6, reasonable travel and standard freight expenses required for an FLP-authorized warranty repair will be covered by FLP when approved in advance by FLP.

All warranty work must be performed by FLP, an FLP technician, or a service provider specifically authorized by FLP.

Components specifically identified under the 90-Day Limited Component Warranty are not extended to six months by this section.

2. 90-Day Limited Component Warranty

The following components are warranted against defects in materials and workmanship for ninety (90) days from the date of delivery:

- Hydraulic cylinder seals, O-rings, wipers, and seal kits
- Wheels
- Pins, bushings, washers, and similar wear components
- Other specifically identified wear components supplied with a 90-day manufacturer or supplier warranty

Normal wear and tear is not a defect and is not covered. After ninety (90) days, the above components are no longer covered by FLP unless the component is covered by a separate written manufacturer’s warranty.

3. Twenty-Four-Month Key Component Warranty

The following major components are warranted against defects in materials and workmanship for twenty-four (24) months from the date of delivery:

- Structural steel components of the Field Lift Pro System
- Hydraulic cylinders, excluding seals, O-rings, wipers, and seal kits

The 24-month warranty runs concurrently with the initial six-month Comprehensive Warranty. After the first six (6) months, this warranty is limited to the repair or replacement, at FLP's discretion, of the covered structural steel component or hydraulic cylinder.

After six months, labor, travel, mileage, lodging, freight, shipping, removal, installation, equipment rental, downtime, and other service-related expenses are not covered unless specifically authorized in writing by FLP.

4. 10-Year Limited Battery Warranty (Manufacturer)

The battery supplied with the Field Lift Pro System is covered by the applicable battery manufacturer's limited warranty for up to ten (10) years, subject entirely to the manufacturer's terms, conditions, exclusions, prorating provisions, and claim requirements.

FLP does not independently provide or extend a 10-year battery warranty beyond the coverage provided by the battery manufacturer.

Battery failure resulting from improper charging, storage, neglect, misuse, physical damage, unauthorized modification, or operation outside the manufacturer's specifications is not covered.

5. Warranty Claim & Service Process

All warranty claims must be reported to FLP before repairs, replacement parts, or outside service work are authorized. Each claim must identify the serial number of every affected Field Lift Pro unit.

Whenever practical, FLP will begin the warranty process through a video call or remote diagnostic procedure. An FLP technician will evaluate the reported issue and may guide the customer through an FLP-authorized inspection, adjustment, or repair.

Customers must not perform or authorize repairs, modifications, welding, disassembly, or component replacement beyond what FLP specifically approves.

If the issue cannot reasonably or safely be resolved remotely, FLP may authorize a qualified third-party service provider or arrange for an FLP technician to perform on-site service.

Third-party labor, parts, freight, travel, or other expenses must receive prior written authorization from FLP to qualify for reimbursement.

FLP may require photographs, videos, the serial number of each affected unit, maintenance records, return of defective components, or other reasonable documentation necessary to evaluate a warranty claim. Claims that do not identify the affected serial number may be delayed or denied.

Warranty Claims Contact

Field Lift Pro — Warranty / Technical Support

Phone: _____

Email: _____

Website: _____

6. Warranty Exclusions

This Limited Warranty does not cover damage, failure, or expense resulting from:

- Misuse, abuse, negligence, or improper operation
- Normal wear and tear
- Accidents, collisions, impact, or external damage
- Overloading or use beyond FLP-rated capacities or specifications
- Unauthorized repairs, alterations, welding, modifications, or disassembly
- Failure to follow FLP operating, inspection, safety, or maintenance procedures
- Improper storage or transportation
- Use of incompatible fluids, electrical components, equipment, or accessories
- Corrosion, contamination, fire, flood, environmental damage, or other external causes
- Continued operation after a malfunction, damage, or unsafe condition becomes known or reasonably apparent

Warranty coverage applies to defects in materials and workmanship and is not a guarantee against normal wear, operational damage, or external conditions.

7. Original Purchaser & Transferability

This Limited Warranty applies only to the original purchaser of the Field Lift Pro System and is non-transferable unless FLP expressly approves the transfer in writing.

8. Limitation of Warranty

FLP's obligation under this Limited Warranty is limited, at FLP's discretion, to the repair or replacement of covered defective components and those labor or service expenses expressly covered by the applicable warranty period.

To the extent permitted by applicable law, FLP is not responsible for incidental, indirect, special, or consequential damages, including lost production, lost revenue, lost profits, loss of use, downtime, towing, equipment rental, or business interruption.

No dealer, employee, representative, technician, distributor, or other person may modify or expand this warranty unless the change is authorized in writing by FLP.

Some states do not allow certain warranty limitations or exclusions; therefore, some limitations may not apply in every jurisdiction.

WARRANTY COVERAGE AT A GLANCE

90 DAYS — Limited Wear Components	Cylinder seals, O-rings, wipers, seal kits, wheels, pins, bushings, washers, and specifically identified 90-day wear components.
6 MONTHS — Comprehensive System Coverage	Hydraulic pumps/power units, valves, manifolds, controls, switches, wiring, remote-control components, hydraulic hoses and fittings, and other FLP-installed components not otherwise limited. Includes reasonable authorized labor and approved travel and standard freight.
24 MONTHS — Major Components	Structural steel components and hydraulic cylinders. Cylinder seals and other listed 90-day wear components are excluded. After six months, labor, travel, and freight are not included unless specifically authorized by FLP.
10 YEARS — Limited Battery Warranty (Manufacturer)	Battery coverage is subject to the battery manufacturer's applicable limited warranty, terms, and conditions.

IMPORTANT. All warranty claims, repairs, replacement parts, third-party labor, travel, and related expenses must receive prior authorization from Field Lift Pro. Unauthorized repairs, modifications, or expenses may void or be excluded from warranty coverage.